

# MAINTENANCE PROGRAM



## Maximize Your Software Investment

With Geomagic Maintenance, you'll stay competitive and enjoy continuous improvement in productivity by getting access to the latest software releases, technical support, online support center, software download center and other special privileges.

### **Automatic, worry-free software updates**

Powerful new tools and functionality that improve results, increase efficiency and enable you to do your job better are regularly added to new releases of Geomagic software. For the term of your maintenance contract, you will receive all software releases and updates at no additional costs. All new software updates released during your contract are automatically available to you via electronic download.

### **Friendly, expert advice when you need it**

Geomagic Maintenance gives you access to the Geomagic technical support team through telephone, email or our website. With extensive knowledge of Geomagic software and its application for product design, reverse engineering, analysis of as-built parts and digital inspection, our technical support engineers can answer all your technical questions. In addition to helping you understand the basic software functionality, they can provide guidance on how to best use Geomagic software for your specific project.


“Geomagic’s Support has always been a great asset – it’s like having a team of researchers helping to solve problems and create individualized solutions. The Online Support Center extends the Geomagic knowledge base on the web, providing a wealth of resources that are easy to access and use anytime, anywhere.”


Jason Luke  
Industrial Designer  
Carlson & Co.


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## Geomagic Support Center


Welcome to Geomagic Technical Support. The goal of every member of the Technical Support staff is to see you succeed. We are here to help you use and experience Geomagic products and services effectively. We provide Native-speaking sales and engineering teams in every major region of the world to deliver technical support to customers in their local language. Also you will find a full set Self-Help Tutorials, User Guides, Videos and other support services available to you through the Knowledge Base and the Downloads sections.


 **Downloads**  
Download product service releases, plugins, additional file converters and drivers for all Geomagic applications.


 **User Guides**  
A Collection of User Guides, Tutorials and Videos that lead through the fundamental workflows of Geomagic applications.


 **Geomagic Portal**  
Provides customers and partners access to download Geomagic products such as Studio and Qualify. Also access to license information and other resources.


 **Training and Mentoring**  
Sign up now for Geomagic training courses that are designed to show the most effective and efficient way to achieve results and maximize success with Geomagic software.

 **Troubleshooter**  
Take a step by step tour to find your answer.

 **Knowledge Base**  
Browse or search the Knowledge Base for a wide variety of solutions.

 **Submit a Ticket**  
Submit a trouble ticket to our service representatives. You can track the status of your ticket in My Support.

 **Submit Feedback**  
Tell us what you think of our online support and how we can improve it.

 **Contact Us**  
Find out how to contact a service representative via phone or postal mail.

Most Popular Topics	Viewed
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### A wealth of information, just a mouse click away

Geomagic Online Support Center provides you access to a wide range of support information. Our fully-searchable Knowledge Base contains almost 500 references, with new ones being added every day. You can download product guides and tutorials, submit and track support tickets and provide feedback from anywhere, on your own schedule, using your own personalized account. With Geomagic Maintenance, you can utilize the Online Support Center to have product information and one-on-one support communications delivered straight to your desktop.

### Easy access to the latest software downloads

With our special software download center, you’ll have instant access to the latest updates for the software you own. There’s no need to navigate through numerous menus to figure out which update is right for you.

### Enjoy special privileges

With a current maintenance contract, you will be able to provide inputs and influence the future development of Geomagic software. In addition, you will be eligible to participate in the Geomagic beta program and be the first to leverage the newest tools and functionality of the Geomagic software.

For more information about Geomagic Maintenance, please visit

<http://www.geomagic.com/maintenance>